

Facilities Management – Enabling your investment

In the face of high expectations and disruptions, we at Chase connect information from locations, automate required works orders, manage suppliers and contractors so you can solve issues before business is hindered, all the while streamlining your operations. Build more connected and streamlined operations and empower employees to efficiently manage requirements at an exceptional level and to your standard.

Transform Your Facilities Management with a Single Platform

Chase Facilities Management is a comprehensive platform that helps you manage your facilities more efficiently and effectively. It combines field services, asset management, inventory management, and our specialized software to give you a single view of your facilities, operations, and operators.

- Improved efficiency and productivity: Automate manual tasks, streamline workflows, and improve communication across teams to get more done in less time.
- Reduced costs: Eliminate waste, reduce duplication of effort, and improve visibility into spending to save money.
- Improved service quality: Provide better service to your employees and customers by resolving issues faster, reducing downtime, and improving the overall user experience.
- Extended asset life: Extend the lifecycles of your assets by implementing preventive maintenance and repair strategies.
- Reduced risk: Reduce the risk of accidents, injuries, and compliance violations by managing your facilities and assets more effectively.
- Improved compliance: Ensure compliance with all relevant regulations and standards.
- GRC at your fingertips: Ensuring your requirements are met from safety to response times. Putting you on the front foot.
- Better decision-making: Make better decisions about your facilities and operations with insights from data-driven reports.

Enabling Investment

The Chase platform is a substantial Enterprise Operations eco-system that enables organizations to design, execute, monitor, and optimize their business processes end-to-end. It operates in conjunction with Enterprise Resource Planning (ERP) and other systems already invested in.

Optimize Inventory & Assets

Elevate response times by harmonizing inventory levels across different locations through a workflow-driven approach. Streamline the procurement of equipment and parts. Assets can be received at central warehouses, branch stockrooms, or in the field via mobile scanning. Managing post installation warranties SLA's associated to each asset. Improve stockroom operations by closely monitoring serialized assets and consumables to fine-tune inventory management. The platform issues alerts for managed actions, which include organisational escalations.

FM at your service

Chase Facilities Management is built on the Chase platform, which is used by organizations all around the world. It is a powerful and flexible platform that can be customized to meet the specific needs of your organization.

Mobile - Field Service

Designed for mobile convenience, enabling you to effortlessly monitor assets, manage tasks, execute actions, review inventory, and accomplish more, all while on the move.

Control

Comprehensive oversight of your entire portfolio and precisely delineates the characteristics of each location, providing you with a clear understanding of your locations.

Contractor Management

Save yourself headaches by knowing if your contractors are performing at the expected level. Manage contractors and your services effectively and efficiently with live & real measurables.

Ready to learn more?

Learn how to optimise your investment with Chase FM

ChaseSolutions.co.za

Facilities Management – Key Features

Field services: Manage work orders and service requests from a central location, track technician progress in real time, dispatch technicians to the right job at the right time and communicate with technicians and customers in real time.

Asset management: Track all of your assets, including equipment, furniture, and vehicles, schedule preventive maintenance and repairs, manage asset lifecycles, and generate reports on asset performance and costs.

Inventory management: Track all of your inventory, including spare parts, supplies, and consumables, set reorder points and minimum stock levels, and generate reports on inventory levels and usage.

Vehicle & Visitor management: Manage your visitors, including pre-registering of vehicles, issuing vehicle badges, and tracking visitor movements.

Security management: Manage your security operations, including tracking security incidents, monitoring security cameras, and managing access to facilities.

OHS management: Manage OHS risks and incidents from a central location and operating on site with our mobile application. Track OHS compliance in real time, dispatch OHS professionals to the right job at the right time and communicate with OHS professionals and employees in real time. Keeping you compliant.

Managed Globally

- Record and configure location to individual details, and analysis on site or in head office.
- Chase allows you to have an unlimited number of locations that you can geofence and specifically manage or in groups.
- Chase allows you to Geo-fence and manage assets according to location anywhere in the world.
- Automatically generate tasks, work orders, estimate inventory, employee labour, equipment uses, and task dates. Ensures the correct tasks are performed at the correct time using the correct materials anywhere in the world.

Efficiency

Extend the lifespan of your Facilities in diverse locations by automating routine work schedules linked to assets, or location governed by user-defined rules that are triggered by time, usage, or condition.

Validate work done through our comprehensive mobile application for audits and inspections. Implement plans by assigning scheduled or on-the-fly work orders, complete with necessary parts for job specific requirements, ensuring technicians are well-prepared for their tasks via Field Service Management. Maintain precise records through removals or exchanges initiated by work orders. Analyse work history and patterns to inform future allocations and procurement decisions.

